NETENRICH

MSP PARTNER PROGRAM OVERVIEW

Drive higher margins and competitive advantage with Resolution Intelligence® Cloud

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Netenrich is committed to your success. Resolution Intelligence Cloud is our native-cloud platform, designed to automate and streamline digital ops with AIOps while delivering comprehensive observability across all environments. The result? More effective monitoring and troubleshooting at scale.

But Resolution Intelligence Cloud does much more than reduce and prioritize alerts. Taking advantage of its real-time data analytics and reporting capabilities, you can look across your entire customer set to identify process inefficiencies and vulnerabilities that may be eroding overall satisfaction and as a consequence, your margins. Moreover, the same platform offers a unique opportunity to expand your business into security.

Our goal: To help you improve and grow your business by enabling you to unify log data into a single unified view; curb tool sprawl; and tap into the power of automation. With Resolution Intelligence Cloud, you'll spend less time on repetitive, routine tasks so you can focus on resolving customers' critical issues faster with extensive context. Plus, you can develop and own your own innovative IP: create your own rules, automations, and more.

Why partner with Netenrich?

Partner Program

- Competitive, flexible pricing
- Product training / onboarding / co-marketing support

Innovative technology at scale

- Cloud-native data analytics platform
- Unified operational view
- Fewer tools, more automation
- Modern NOC workbenches with real-time, multitenant dashboards

Differentiate your offerings

- Hundreds of pre-built automations speed time to value and improve operational performance
- Security capabilities pre-empt competitor "flanking" and enable business expansion

Working and winning together

Expand your market

Resolution Intelligence Cloud is a new, data-driven approach to help you modernize digital operations and grow your business.

As part of the Netenrich MSP Partner Program, we offer product training and onboarding assistance to speed time to market as well as co-marketing support to help boost demand and turn leads into sales.

Enhance capabilities and services

Resolution Intelligence Cloud allows you to ingest, normalize, and categorize data and telemetry from across all standard categories, including application, cloud, compute, network, and security. Using its correlation and auto-validation capabilities, you can become more proactive at finding issues and prioritizing response to minimize business impact. You can also use the platform's auto-diagnostics, triage, and auto-resolution capabilities to bring further context and speed resolution.

The platform allows you to align your operations model to data for objective decision-making and optimization. Its multitenant architecture lets you see data in aggregate across customers and departments to increase efficiency and reduce silos. With the insights and data at your fingertips, you can know immediately when something could be amiss, so you can fix it fast.

With Resolution Intelligence Cloud, you can improve your capabilities and services by:

- **Working from a unified operational view**. See and manage all your data — from on-premises, private/public/hybrid clouds — in one place.

- **Leveraging a rich library of automations**. Resolution Intelligence Cloud offers a robust library of built-in process automations not only to speed AIOps deployment and time to value, but also kickstart your own IP innovation.

- **Reducing noise by 90% with AIOps.** Be more proactive with a platform that correlates related alerts from multiple sources and identifies which situations warrant attention — often before incidents occur.

- **Seeing network impact on user experience.** Use built-in multivendor network monitoring templates to track key network metrics — traffic, latency, bandwidth utilization, performance, and more — that impact performance for your users.

- **Outflanking "security" flankers.** Leverage the platform's ability to strengthen security postures while preventing competitive, security-minded MSPs from getting a foot in the door — and later, moving in on your digital ops business.

About Netenrich

Netenrich makes data the solution, not the problem. With Resolution Intelligence® Cloud, our secure analytics operations platform, we turn complex big data into actionable intelligence so enterprises can expose and manage security risk to reduce business impact. The platform leverages a cybersecurity mesh architecture (CSMA) to converge security and digital operations. Its data engineering, multitenant, and automation (AI, ML) capabilities improve current security systems, for more accurate threat management and response. More than 3,000 global customers rely on Netenrich to increase operations efficacy while scaling to meet the needs of the business.